**INBOUND**

**Application**

**1) WHAT DOES MOBILITY INBOUND CONSIST?**

* A mobility program includes a Credited Exchange Program, Research, Internship and Visiting Program.

**2) HOW DO THE STUDENT APPLY FOR IIUM STUDENT EXCHANGE PROGRAM?**

* You need to fill in IIUM Application Form (click here) and submit through email at iceo@iium.edu.my with the checklist documents required. Uncomplete document will not be process.

**3) WHEN IS THE DEADLINE OF APPLICATION AND SUBMISSION?**

* The deadline for each semester:
* Semester 1 (October) – 31st May
* Semester 2 (March) – 31st October
* Semester 3 (July) – 31st March

**4) WHAT IS THE DURATION OF STUDENT EXCHANGE PROGRAM?**

* The minimum period of study is one (1) semester and the maximum is one (1) year which is consist two (2) semester only.

**5) WHAT IS THE REQUIREMENT I NEED TO FIT?**

* You must an active and full-time student at your home university, have a sufficient fund to support for this program, must abide by government of Malaysia/IIUM rules/regulations and have a good English proficiency.

**6) WHAT ARE THE PROGRAMMES AND COURSES OFFERED BY IIUM?**

* Please refer HERE (https://www.iium.edu.my/v2/academics/) for the kulliyyah and courses offered by each kulliyyah. However, you may email iceo@iium.edu.my if your choices of kulliyyah did not provide the list of courses yet. We will assist you later.

**7) HOW LONG IT TAKES FOR OFFER LETTER TO BE ISSUED?**

* The processed of the offer letter is one (1) month prior from the deadline of submission application form. Once the offer letter is issued, iceo@iium.edu.my will email to students.

**8) WHAT THE STUDENT SHOULD DO WHILE WAITING FOR THE OFFER LETTER?**

* You may lay back and doing nothing. Once the offer letter is issued, we will email the list and things need to be taken care. Do not purchase the flight ticket until be advised.

**9) WHAT IF THE STUDENT WANT TO WITHDRAW THE OFFER?**

* You must notify IIUM by sending the withdrawal letter to iceo@iium.edu.my. The withdrawal letter must be from your sending institution.

**Fees**

**1) HOW MUCH IS THE TUITION FEE OF STUDY IN IIUM?**

* The tuition fee is different according to kulliyyah and program. We will advise the fee once the offer letter is issued.

**2) IS THERE A FEES DIFFERENT BETWEEN IIUM PARTNER AND NON-PARTNER UNIVERSITIES?**

* Yes. For IIUM partner universities, the tuition fee is waived. The others fees chargeable based on MoU/MoA agreement. Meanwhile for non-partner universities, the students need to pay a full fee include the tuition fee.

**3) WHAT IS THE METHOD OF PAYMENT THAT AVAILABLE?**

* There are two (2) ways of tuition fee available:
* **Payment via Flywire (International Currency)** – The procedures of how to using Flywire (FAQ) will be email together with the offer letter. This payment method only applicable for tuition fees only!
* **Payment via Telegraphic Transfer or 3rd Party Transfer** – The details of IIUM bank account will be email together with the offer letter.

**4) IS THERE ANY IIUM SCHOLARSHIP OFFER TO STUDENT EXCHANGE PROGRAM?**

* IIUM did not provide any scholarship for inbound student exchange program. The cost of the program must be borne by the students.

**5) WHEN THE STUDENT SHOULD PAY THE IIUM FEE?**

* The payment of fees must be paid before the student coming to IIUM. Please refer to fee structure email by iceo@iium.edu.my.

**6) WHAT IF THE STUDENT NOT BE ABLE TO PAY THE IIUM FEE BEFORE COMING?**

* Student must pay the compulsory fee such as medical checkup, cover not insurance and mahallah fees. This is to easier for medical checkup process, buying cover note insurance and mahallah check in.

**Visa**

**1) WHERE SHOULD THE STUDENT APPLY FOR MOBILITY VISA?**

* Before coming to IIUM, the student is compulsory to apply for Visa Approval Letter (VAL) through Education Malaysia Government Services (EMGS) at https://visa.educationmalaysia.gov.my/. This is mandatory for student who are coming for more than one (1) month.

**2) CAN THE STUDENT COMING USING SOCIAL PASS OR TOURIST VISA?**

* No. Even though some countries have more than one (1) month Visa Social Pass expiry, it is not advisable to use it for the purpose of study. Once the Malaysia Immigration find out about it, both student and IIUM will be wrongly accused for the misuse of visa.

**3) IS THERE ANY GUIDELINES OR PROCEDURE TO APPLY MOBILITY VISA?**

* Student may refer to the guidelines and policies in EMGS website HERE (<https://visa.educationmalaysia.gov.my/>). Besides, iceo@iium.edu.my will email the Student Visa Application User Guide to student together with the offer letter.

**4) IF THERE ANY PROBLEM OCCUR DURING VAL PROCESS, WHAT SHOULD THE STUDENT DO?**

* Student need to email the documents required by the EMGS and Malaysia Immigration to iceo@iium.edu.my. The office of International Affairs will act as a 3rd party to solve the issue occur. The progress of VAL application can be check HERE (<https://visa.educationmalaysia.gov.my/emgs/application/searchForm/>).

**5) WHAT SHOULD THE STUDENT DO ONCE THE VAL APPLICATION IS SUCCESSFUL?**

* Student must require the Single Entry Visa (SEV) at Malaysia Embassy in their home country. For those country who did not require the SEV, the student may use VAL to enter the Malaysia. Kindly refer to Malaysia Embassy at your home country to confirm whether you need to get the SEV or not. Another part is, you only may purchase the flight ticket once your VAL application is ready to be downloaded.

**6) WHAT IS REMINDER FOR STUDENT WHEN APPLY FOR VAL?**

* Student are not allowed to enter Malaysia during the VAL is progress for any occasion. Once you have entered Malaysia during that time, your VAL application will be rejected by the Malaysia Immigration. To resume the application, student need to prepared the appeal letter and proof of exit stamp from Malaysia and enter stamp of your country.

**Transportation and Mahallah**

**1) IS THE IIUM PROVIDE AN AIRPORT PICKUP SERVICE?**

* No. The Office of International Affairs, IIUM Gombak no longer provide a transportation to fetch the student from the airport. The student may use public transport such as taxi, bus, grab car or LRT to go to IIUM Gombak. To reach IIUM Kuantan Campus, student may book another flight from KLIA to Kuantan Airport or Johor Bahru Senai International Airport for IIUM Pagoh Campus.

**2) WHAT IS THE RATE OF MALAYSIA PUBLIC TRANSPORT?**

* The range price for the taxi and grab car might be RM100 and above. For the bus and LRT is about RM50 and above. These range price will change over time.

**3) WHAT SHOULD THE STUDENT DO WHEN ARRIVE AT IIUM?**

* Once the student arrived at IIUM Gombak, we will provide a buddy to assist student to register the mahallah. ICEO will provide the buddy contact details once the student landed at KLIA airport.

**4) DOES IIUM PROVIDE THE HOSTEL/MAHALLAH AND WHAT TYPE OF ROOM?**

* Yes. IIUM Gombak Campus provide two (2) types of room:
* Single Room – RM360 include electricity
* Quad Room – RM165 include electricity

**5) DOES STUDENT ALLOW TO STAY OFF CAMPUS?**

* Yes. However, the student needs to find the accommodation by their self and the cost must be borne by the student. The range price for apartment is from RM1000 until RM2000 based on location.

**6) HOW TO BOOKING A MAHALLAH?**

* Student may refer HERE () of mahallah choices for booking. However, it is subject to availability given by the Residential Service Department (RSD). ICEO will book a mahallah for the student before student arrival.

**Student Pass**

**1) DOES STUDENT NEED TO DO STUDENT PASS?**

* Yes, it is mandatory. Student pass is a multiple entry visa which give you the permission to remain in Malaysia for the purposes of study at an approved institution on an approved course.

**2) WHERE SHOULD THE STUDENT APPLY FOR?**

* The student needs to apply through visa unit at IIUM. ICEO will email and do short briefing the require documents for student pass application.

**3) WHEN SHOULD THE STUDENT START APPLY?**

* The student should start apply for student pass from the first day of arrival in Malaysia. The student has only 30 days from the arrival date to complete and submit the documents for student pass.

**4) WHAT IF THE STUDENT SUBMIT LATE FOR STUDENT PASS?**

* If you submit a few days or after the deadline, you will be charge for special pass since there is not enough time for student pass processing. The cost must be borne by the student.

**5) WHAT ARE THE REQUIRE DOCUMENT FOR STUDENT PASS SUBMISSION?**

* These are the compulsory document for submission:
* Offer Letter
* Passport
* Visa Approval Letter (VAL)
* Insurance Cover Note
* Medical Checkup Result

**6) HOW LONG THE PROCESS TAKE?**

* The student pass process might take two (2) until three (3) weeks from the date of submission to visa unit. The student will be received holding letter while passport was taken away for the student pass process. It is advisable for student not to go far away from Gombak in that time to avoid future problem.

**7) DOES STUDENT ALLOW TO WORK USING STUDENT PASS VISA?**

* No.

**Completion of Program**

**1) WHAT TO DO BEFORE THE SEMESTER END?**

* Once the student has received the final exam schedule, student may book their return flight ticket to home country. Then, the student required to submit their passport and documents for visa cancellation. The visa cancellation might take 2 weeks from the departure date.

**Others**

**1) WHAT IS MALAYSIA WEATHER OVER THE YEAR?**

* Malaysia only have two (2) season which is summer season and rainy season. The summer season usually started from March until October and rainy season is November until February. Thus, you may prepare the comfortable attire based on the season given.

**2)** **WHAT ARE THE ESTIMED COST OF LIVING IN MALAYSIA THE STUDENT SHOULD BE PREPARED?**

* The estimated cost of living in Malaysia is RM

**3)** **WHOM SHOULD STUDENT REFER FOR FURTHER INQUIRY?**

* Student may email at iceo@iium.edu.my for further help.